



Robert L. Quinn  
Commissioner of Safety

# State of New Hampshire

DEPARTMENT OF SAFETY  
DIVISION OF MOTOR VEHICLES  
STEPHEN E. MERRILL BUILDING  
23 HAZEN DRIVE, CONCORD, NH 03305



John Marasco  
Director of Motor Vehicles

**NEW MOTOR VEHICLE ARBITRATION BOARD**  
(603) 227-4385

**NOTICE OF HEARING**

November 17, 2023

The following hearings have been scheduled by the State of New Hampshire's New Motor Vehicle Arbitration Board on **TUESDAY, December 12, 2023** at the **Governor Stephen E. Merrill Motor Vehicle Building at 23 Hazen Drive, Concord NH**, pursuant to RSA 357-D:1-12. The hearing is conducted under RSA 357-D:3 Enforcement of Warranties. All parties, witnesses, and the subject vehicle must be present at **9:00 a.m.** and prepared for the hearing.

According to Arb 203.07 Legal Representation: you can represent yourself and do not need to have an attorney. However, you may bring an attorney at your own expense if you so choose.

**Anthony and Kathleen Bourque v Volkswagen of America NH NMVAB 2023-00022**

**This case includes but is not limited to blind spot indicator issues defective cells in the lithium battery, multiple recalls with no parts available.**

**Wendy L Savoie v Toyota Motor Distributors NH NMVAB 2023-00023**

**This case includes but is not limited to Stalling while driving, bucking on acceleration, lights not working, lights on dashboard, loss of power steering/**

**8:30 TO 9:00 am Meeting of the Board Members**

**If either party does not appear at the above time, the hearing will be held in that party's absence**

**CONTINUANCES:**

The Board shall grant up to a 30-day extension of time to schedule a hearing pursuant to RSA 357-D:4, IV and Arb 203.06 if a party demonstrates exigent circumstances, which shall include:

1. hospitalization,
2. serious illness,
3. incarceration,
4. death of a family member, or
5. any other unforeseeable circumstances beyond the party's control.

All requests for continuances shall:

1. be in writing
2. be received no later than 5 working days prior to the hearing date, and
3. shall include:
  - the reason for the request; and
  - optional dates when the party shall be available